

Policy on Quality

We enrich people's lives in the world by providing safe, high-quality products and services.

1. Seeing things from the customers' point of view

We always see things from the customers' point of view and provide products and services that satisfy our customers.

2. Giving first priority to producing safe products

We control our products based on the international food safety management system to provide safe products and services.

3. Complying with laws and regulations

We comply with applicable laws and regulations to provide products and services that our customers trust.

4. Producing superior products

We are conducting surveys and research as thoroughly as possible to provide high-quality and original products and services.

5. Providing accurate information

We appropriately provide accurate information to our customers so that they trust us and feel safe.

Established on April 18, 2018

LOTTE CO., LTD.