

LOTTE's Sustainability Initiatives

ESG	ISO 26000 Seven Core Subjects	Major Issues	Items in This Report	Materiality
G	Organizational Governance	Corporate Governance (page 22)	Corporate Governance, etc.	
		Risk Management (page 22)	Risk Management System Countermeasures for Large-Scale Disasters	
S	Human Rights	Employee-Related Initiatives (page 23)	Training Consultation Desk	
		Human Rights in Business (page 23)	Avoiding Human Rights Violations in the Supply Chain Human Rights and Research	
	Labor Practices	Diversity (page 24)	Promotion of Women's Success Employing Disabled Employees	Demonstrating Employees' Abilities
		Life-Work Balance (page 25)	Reducing Work Hours	
		Employee Engagement (page 26)	Employee Satisfaction Survey	
		Human Resource Cultivation (page 26)	Human Resource Cultivation Program Encouraging Career Planning (Self-Reporting System)	
		Health Management (page 27)	Certified as an Organization with Outstanding Health & Productivity Management (White 500)	
	Occupational Health and Safety (page 27)	Occupational Health and Safety System Safety Audits and Inspections		
	Fair Operating Practices	Sustainable Procurement of Cacao Beans (page 36)	Fair Cacao Project Connecting with Society, etc.	Sustainable Procurement
		Sustainable Procurement of Palm Oil (page 38)	Results Related to Palm Oil Procurement Connecting with Society	
		Sustainable Procurement of Paper (page 38)	Results Related to Paper Procurement	
		Supplier-Related Initiatives (page 38)	Sharing Our Values Quality-Related Initiatives	
		Compliance (page 39)	Compliance Training Whistleblowing System Information Security, etc.	
	Consumer Issues	Food Safety and Reliability (page 40)	LOTTE ADVANCE, Our New Quality Assurance System Quality Assurance Promotion System, etc.	Food Safety and Reliability
		Communication with Customers (page 42)	Utilizing Feedback Number of Customer Feedback Cases and Breakdown	
		Spreading "Kamukoto (Chewing)" Awareness (page 43)	Initiatives from the Kamukoto Research Laboratory Connecting with Society	
Helping People Lead Healthy Lives through Our Products (page 45)		LOTTE-novation	Food and Health	
Community Involvement and Development	Food Education (page 46)	Food Education Activities (Factory visits, hand-on workshops)		
	Support for Devastated Areas (page 46)	2018 Japan Floods		
	Initiatives at Subsidiaries in Japan (page 47)	Mary Chocolate Co., Ltd. CHIBA LOTTE MARINES CO., LTD.		
	Initiatives at Overseas Subsidiaries (page 48)	LOTTE Wedel sp. z o.o. (Poland) THAI LOTTE CO., LTD. LOTTE VIETNAM CO., LTD. PT. LOTTE INDONESIA		
E	The Environment	Reducing CO ₂ Emissions (page 30)	CO ₂ Emissions Energy Input Utilizing Renewable Energy Logistics Initiatives	Environment
		Waste Reduction and Recycling (page 32)	Waste Production and Waste Recycling Rate	
		Food Loss and Waste Reduction (page 33)	Volume of Food Loss and Waste Produced Food Banks	
		Water Resources (page 33)	Water Consumption Water Risks	
		Ingredients (page 34)	Ingredients Procurement Volume Environment-Friendly Packaging Materials	
		Environmental Management (page 35)	Environmental Activities Promotion System, etc.	

● Primary Related SDGs ○ Related SDGs

Relationship with the 17 SDGs

1 POPEETY	2 GOOD FOOD	3 GOOD HEALTH AND WELL-BEING	4 QUALITY EDUCATION	5 GENDER EQUALITY	6 CLEAN WATER AND SANITATION	7 AFFORDABLE AND CLEAN ENERGY	8 DECENT WORK AND ECONOMIC GROWTH	9 INDUSTRY, INNOVATION AND INFRASTRUCTURE	10 REDUCED INEQUALITIES	11 SUSTAINABLE CITIES AND COMMUNITIES	12 RESPONSIBLE CONSUMPTION AND PRODUCTION	13 CLIMATE ACTION	14 LIFE BEHIND WATER	15 LIFE ON LAND	16 PEACE, JUSTICE AND STRONG INSTITUTIONS	17 PARTNERSHIPS FOR GOALS
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