

# Results Highlights

## 安 1. Food Safety and Reliability

### GFSI recognized certification schemes (FSSC 22000/BRC)

FY2020	> Certification maintained
FY2021	> Certification maintained
FY2022	> Certification maintained
2023 target	> Certification maintained
2028 target	> Certification maintained

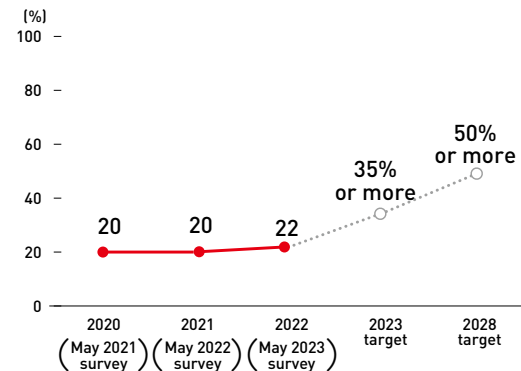
Applicable to LOTTE CO., LTD., Mary Chocolate Co., Ltd., Ginza Cozy Corner Co., Ltd. (Saitama Factory, Kawaguchi Factory) and production sites of Group companies overseas

### Introduction of LOTTE ADVANCE, our new quality assurance system

FY2020	> Completed the outline of shared Group standards
FY2021	> Completed the draft of shared Group standards applicable to Japan
FY2022	> Finalized the shared Group standards (Japan and overseas)
2023 target	> Start roll out in development and production sites
2028 target	> Continue to operate the system in development and production sites

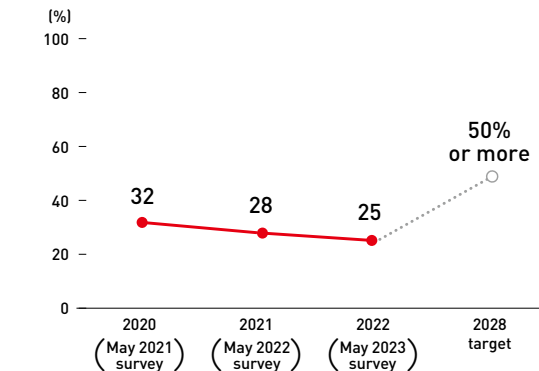
## 建 2. Food and Health

### Percentage of people who practice KAMUKOTO with proper awareness (Japan)



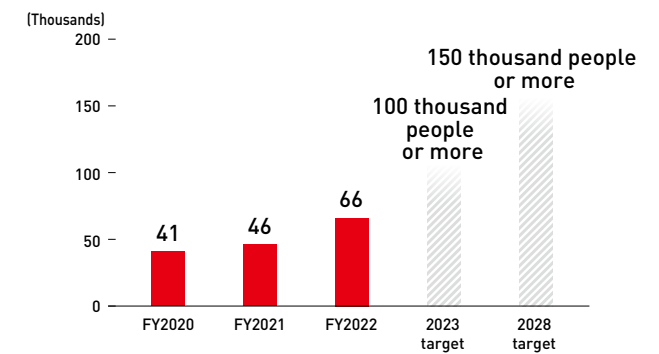
Results of an online survey of 3,000 people (conducted by LOTTE)

### Percentage of people who have made xylitol part of their daily lives for the sake of their dental and oral health (Japan)



Results of an online survey of 3,000 people (conducted by LOTTE)

### Number of people attending our Food Education

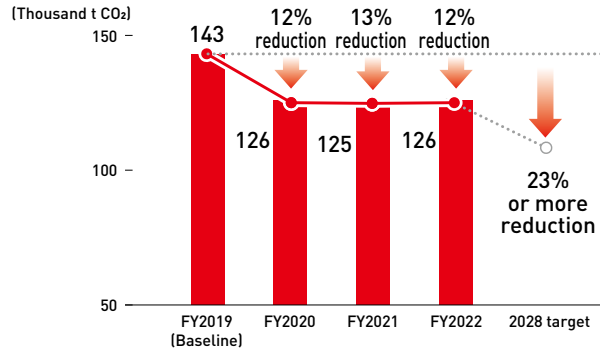


Scope of Tabulation  
LOTTE CO., LTD.

# Results Highlights

## 3. Environment

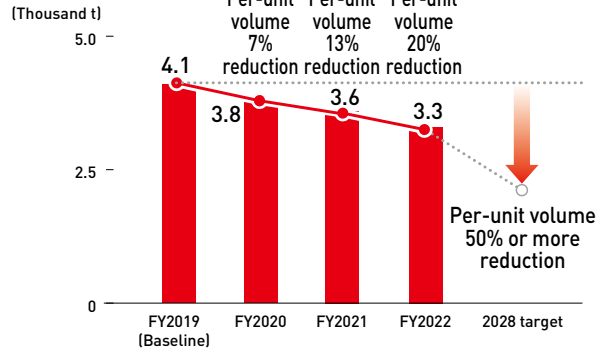
Reduction rate of energy-related CO<sub>2</sub> emissions (Scope 1 and 2) (comparison with FY2019)



Scope of Tabulation

Japan: LOTTE CO., LTD. and its Group companies in Japan (Mary Chocolate Co., Ltd., Dari K Co., Ltd., Ginza Cozy Corner Co., Ltd.)  
 Overseas: Major Group companies overseas (THAI LOTTE CO., LTD., LOTTE VIETNAM CO., LTD., PT. LOTTE INDONESIA, and LOTTE Wedel sp. z o.o.)  
 The previously provided information has been updated due to changes in Group companies.

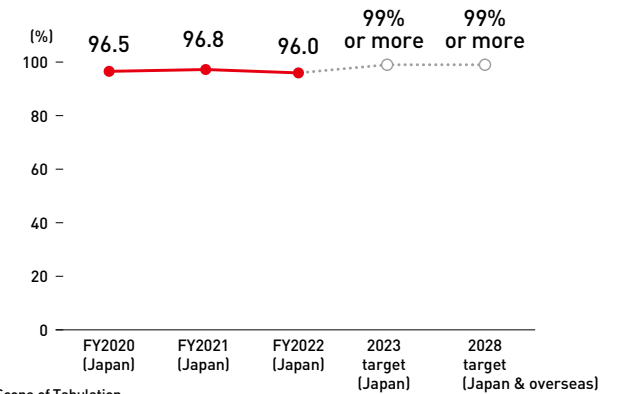
Reduction rate of food loss and waste (FLW) (Per-unit volume, comparison with FY2019)



Scope of Tabulation

LOTTE CO., LTD. and its major Group companies  
 The previously provided information has been updated due to changes in Group companies.

Recycling rate of waste generated by production processes

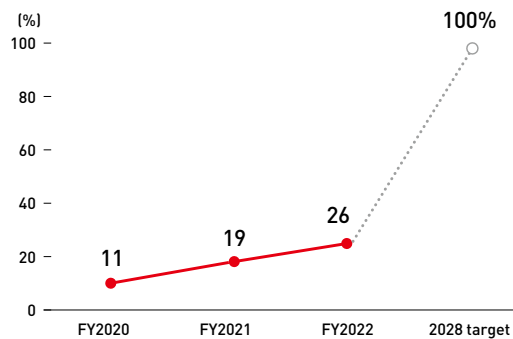


Scope of Tabulation

LOTTE CO., LTD. and its major Group companies in Japan

## 4. Sustainable Procurement

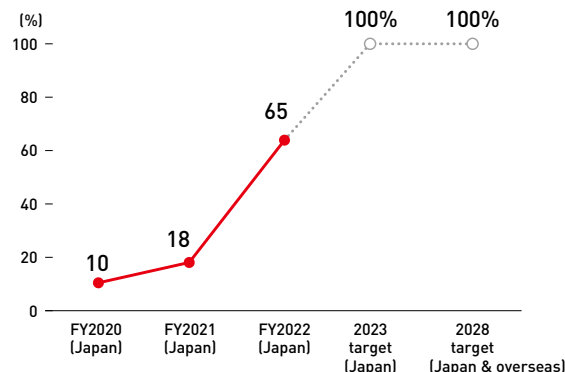
Usage rate of Fair Cacao



Scope of Tabulation

LOTTE CO., LTD.  
 Weight of cacao procured in the form of beans

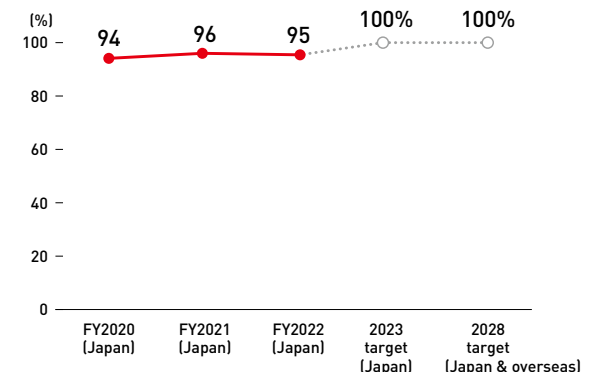
Usage rate of third-party verified palm oil



Scope of Tabulation

LOTTE CO., LTD. and its major Group companies in Japan  
 Weight of palm oil contained in oil and oil processed goods

Usage rate of environmentally friendly paper (for product containers and packaging)



Scope of Tabulation

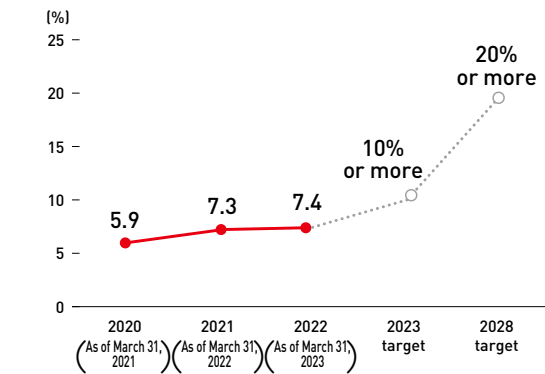
LOTTE CO., LTD. and its major Group companies in Japan

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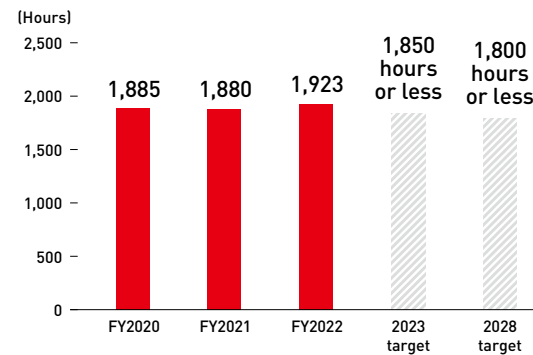
## 5. Employee Empowerment

Ratio of female managers (Japan)



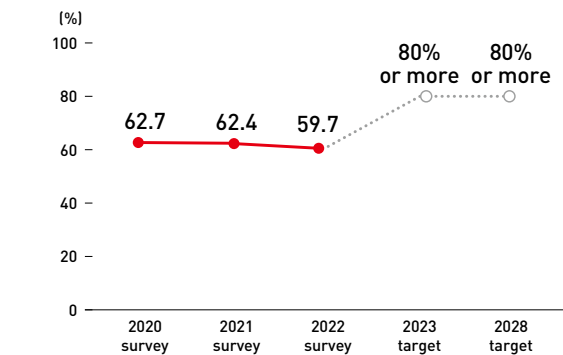
Scope of Tabulation  
 LOTTE CO., LTD. and its Group companies in Japan  
 Figures for the previous fiscal year have been restated due to an error.

Annual total working hours per person (Japan)



Scope of Tabulation  
 LOTTE CO., LTD. and its Group companies in Japan

Percentage of employees with high job satisfaction (Japan)



Scope of Tabulation  
 LOTTE CO., LTD. and its major Group companies in Japan

### Message from ESG Promotion Department Manager

#### — LOTTE's Sustainability Activities— Together with Shareholders

Since our founding, we have upheld the three LOTTE Values of "User Oriented," "Originality," and "Quality" as the basis for all of our corporate activities. Under the LOTTE Group Philosophy, on which these values are based, we have continued to grow by providing new value for customers, local communities, and society.

Today, people's lifestyles and values are becoming increasingly diverse. The effects of climate change have become apparent, prompting changes in people's lifestyles. Especially among the young generation, there is a growing interest in ethical consumption.

In order to realize the LOTTE Group's mission expressed as "enriching people's lives around the globe," we are committed to building a sustainable society.

Our sustainability initiatives through brands and products cherished by our consumers, ranging from the promotion of *KAMUKOTO* that improves oral functions through chewing gum and

extends healthy lifespans to the upcycling of cacao husks to maximize the potential of cacao beans. By communicating sustainability initiatives as something that is easy to relate to and easy to incorporate into daily life, we promote our sustainability activities while involving many stakeholders. We believe these activities exemplify LOTTE's distinct approach to sustainability.

In addition, food education is one of our key activities. As part of this effort, we created a program to offer courses for children aimed at developing creative thinking using materials such as confectionery and ice cream products, our employees across Japan are providing Education Program. In 2023, we selected 21 employees who also had regular work to teach courses for children on-site. This initiative provided our instructors with a valuable opportunity to learn from children, prompting them to redefine their purposes of work and gain deeper insights into our business objectives.

Each of our employee's contribution is indispensable to our sustainability efforts. Innovation is derived from the synergy of various ideas and perspectives both within and outside the company,

facilitated by employees who possess diverse values. Together with stakeholders from within and outside the LOTTE Group to bring innovation into our sustainability activities. We appreciate your support as we continue to make progress with our sustainability goals.

#### Emiko Sugai

General Manager  
 ESG Promotion Department  
 LOTTE CO., LTD.

